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### **Blue Mountains City Council uses FleetWave® to drive quality of service**



#### **BMCC centralised Fleet Management system improves data quality, increases efficiency and reduces costs.**

The Blue Mountains local government area covers 143,000 hectares of land in the Greater Sydney Region. The resident population for the Blue Mountains is around 76,000 people who lived in, or in the vicinity of, 27 towns and villages

With a fleet consisting of registered vehicles (500+) and small plant / equipment items (450+) BMCC realised that its manual systems was inefficient and it was time to invest in a Fleet system. They chose FleetWave® – a web-based companywide Fleet Management system - from Chevin Fleet Solutions to help support the councils changing business requirements.

With FleetWave's ability to cover the full lifecycle of an asset, BMCC now have better control of their fleet.



*Brian Davidson, BMCC Fleet Administrator... "Now, Fleet and the Workshop use the same system. It helps everyone, Fleet get a better view of things like vehicle replacements, bad fuel record or where pieces of plant are, Workshops get a better system monitoring servicing requirements. Previously both departments had their own spreadsheets and the data very rarely matched."*

*"With such a big area to cover, we need to ensure our vehicles perform to the best of their ability and have as little down-time as possible. With the implementation of FleetWave®, we get a far greater view as to what is going on with our fleet. The system now calculates the service dates based on both distance and time which allows us to manage our resources better. We can easily see vehicles that cause exceptions to the business rules we set. Having this information makes us proactive instead of reactive.." said Warren Gracey, BMCC Workshop Manager.*



BMCC have continued to extend their usage of the system by implementing FleetWave® Pool booking module. As an extension to the standard system, Users can now log in, and see

the available vehicles and make the request directly; there is no need for a Pool Vehicle Manager to get involved. FleetWave® uses the BMCC internal email system, alerting people to approval requests.

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OUT OF SERVICE 12/8/2005 - 12/8/2005									
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*“The strength of a companywide Fleet Management system is in the reporting. We now have a much greater ability to spot items of concern, plus we can see trends early, highlighting training opportunities or opportunities to implement other risk management reduction strategies. This all helps us improve our service delivery.” said Waste and Support Manager, Ken Phillips.*

**What’s next?**

With Chevin’s 20 year history delivering flexible Fleet Management system, there are many options available to the BMCC. Chevin’s experience integrating barcode scanners, GPS units plus giving clients greater control over things like FBT liability, Infringement and Accident management the Blue Mountains City Council now has the tools to help them further improve safety and continue to grow the quality of service to the community.